

Date: April 7, 2009

SUBJECT: Thrane & Thrane Fixes for BGAN and FleetBroadband Registration Failures within the I-4 Asia Pacific Area.

1. Thrane and Thrane has identified a problem with all Thrane and Thrane-manufactured BGAN and FleetBroadband User Terminals that causes the devices to attempt to access the Inmarsat network via an incorrect regional beam, resulting in failure to register. Users within the I-4 Asia Pacific region are directly affected, and those travelling to I-4 Asia Pacific should also be aware of the need to upgrade.

2. Affected UTs are:
 - EXPLORER 700 Ver. 3.01
 - EXPLORER 500/300 Ver. 3.00
 - EXPLORER 527 Ver. 3.02
 - SAILOR 250, 500 and Explorer 727 Ver. 1.08

3. New Thrane & Thrane Software Versions are released and available for download at:
 - <http://www.inmarsat.com/support/BGAN> and
 - <http://www.inmarsat.com/support/fleetbroadband>

Please note that no other manufacturer or terminal is affected. Detailed information on this release can be found in the Technical Bulletin document that is included in the download.

To register for future BGAN Software updates via email, please complete the registration form on www.inmarsat.com/support/bgan